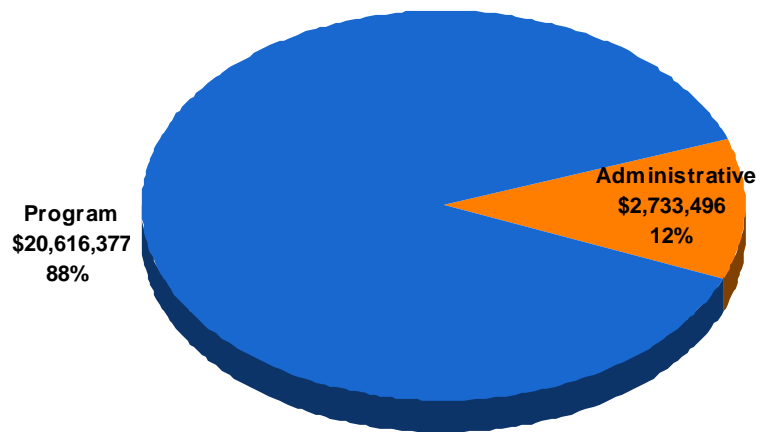


COMMISSION LEVEL EVALUATION

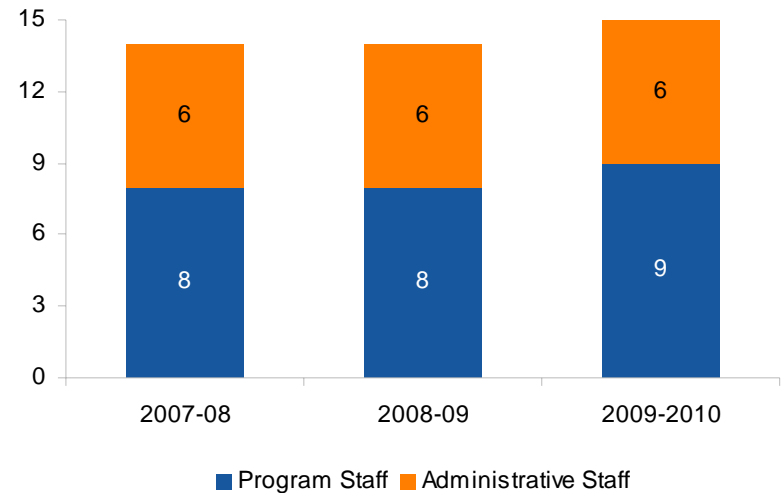
II.A. Commission Investments: Operating Expenses and Staffing 2009-10

First 5 San Francisco maintained low administrative overhead during 2009-10 expending \$2,733,496 by year-end. **This amount represented 12% of the total expenditures for the fiscal year** and was well below the target 15%. Further, a large majority of administrative expenses was comprised of staff salaries and benefits, with approximately half of all administrative expenses apportioned to program staff that directly managed and supported community and public agency grants. The figures below show administrative expenditures and staffing levels, which have stayed consistent during the first three years of the Strategic Plan.

Program and Administrative Expenditures: 2009-10



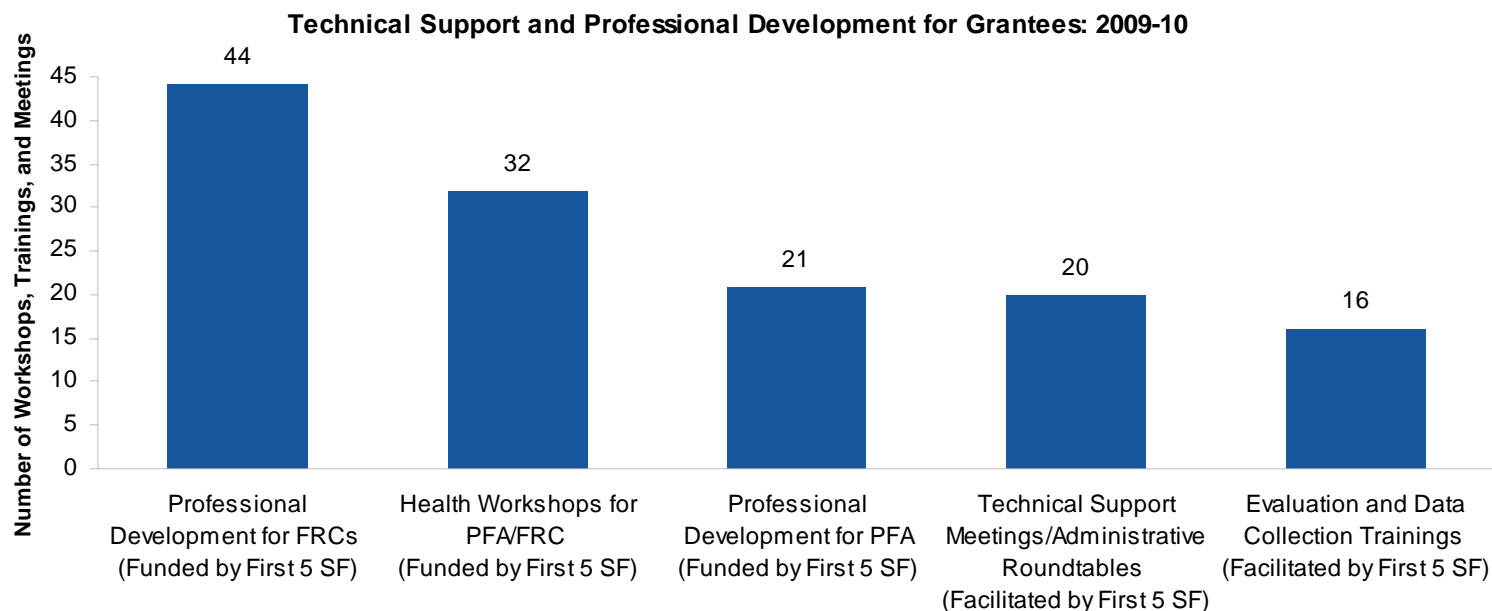
Staffing Levels: 2007-2010



II.B. Commission Investments: Strategies 2009-10

All of First 5 San Francisco program staff, and many of the administrative staff, supported one or more of the following strategies in 2009-10, which contributed to the Improved Systems of Care result area.

- **Over 130 technical assistance and professional development activities were provided to grantees** either through First 5 San Francisco funding or directly by First 5 San Francisco staff. These activities were intended to assist grantees in meeting funding requirements, implementing quality standards and promising practices, and utilizing data to improve programming.
- Throughout the year, staff initiated and/or participated in **over 20 policy and planning efforts at the local, state, and regional level**. These efforts engaged hundreds of community partners in collaboration around issues facing young children and their families.
- Staff maintained several informational databases and managed **monthly distributions of newsletters, reports, event calendars, and resources for programs and families**.
-

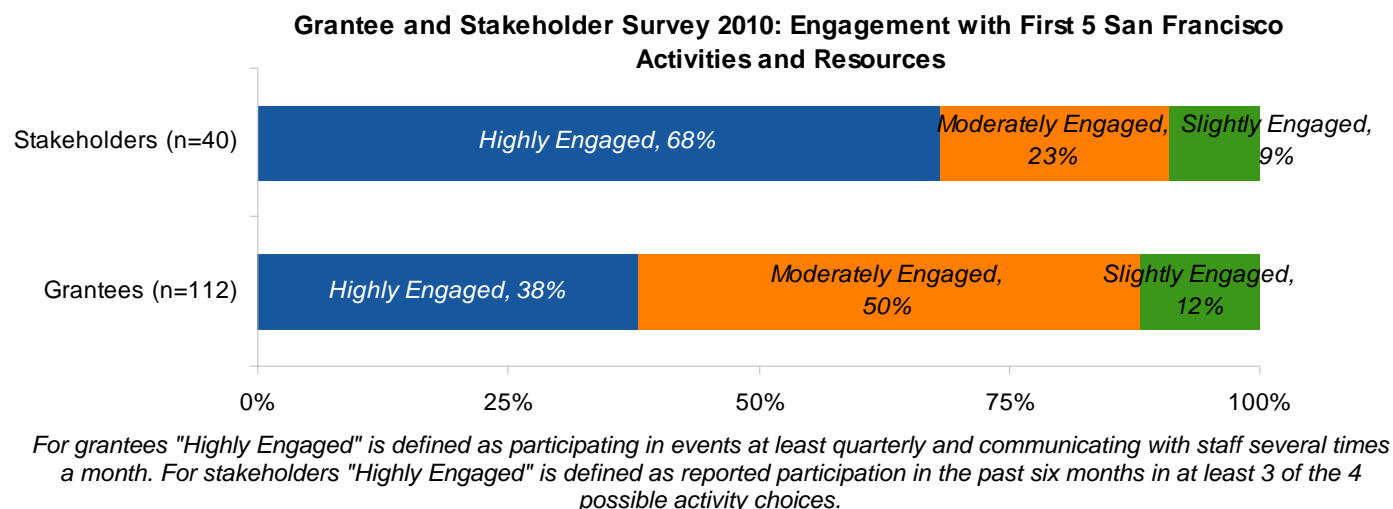


II.C. Commission Achievements: Engagement, Quality and Impact 2009-10

Every two years First 5 San Francisco conducts a survey of its grantees and key stakeholders to collect information about their level of engagement as well as their perceptions regarding the quality and impact of First 5 San Francisco. The next three sections of the Commission Level Report present findings from the most recent of these surveys conducted in fall 2010. The sample size for the 2010 survey consisted of 112 grantees and 40 stakeholders. This was a marked increase from the 2008 respondent group which consisted of 30 grantees and 17 community partners.

II.C.1. Grantee and Stakeholder Engagement

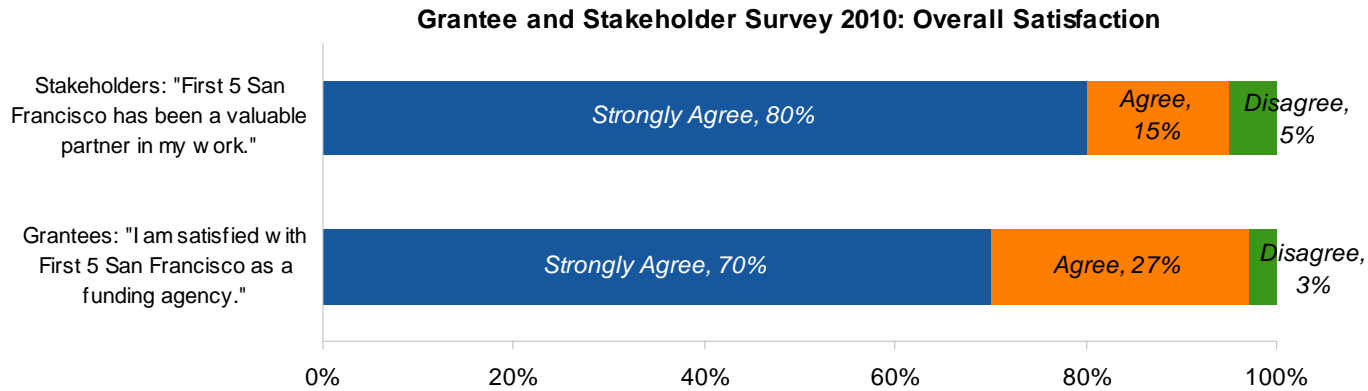
Overall, **98% of stakeholders and grantees surveyed in 2010 were aware of First 5 San Francisco's work and purpose in the community.** Further, a large majority demonstrated moderate to high levels of ongoing engagement according to their responses on several questions regarding participation in and use of various First 5 San Francisco activities and resources.



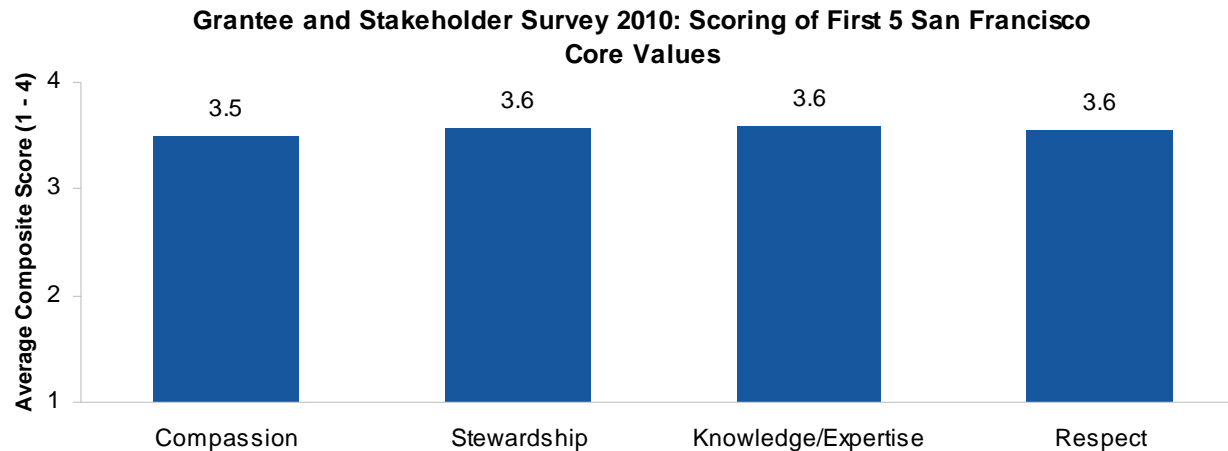
II.C.2. Grantee and Stakeholder Perception of Quality

Both stakeholders and grantees expressed a high level of overall satisfaction with First 5 San Francisco as depicted in the figure on page 21 and captured in the following grantee quote: *"First 5 seems very dedicated to making sure we are supported in our work. They are responsive and seem to understand the populations we work with. They partner with us and advocate for us. They also respect our expertise and allow us to approach service in a way that makes sense for our agency."*

Results of the 2010 surveys indicate that **97% of grantees are satisfied with First 5 San Francisco as a funding agency** and **95% of stakeholders believe First 5 San Francisco has been a valuable partner in their work.**



Grantees and stakeholders were also asked several questions specifically developed to align with a set of core values identified by First 5 San Francisco Commissioners and staff. Questions and responses were grouped into the following categories - knowledge and expertise, compassion, respect, and stewardship - in order to develop a composite score that would gauge success in operating according to these core values. Composite scores in each area are presented below.



II.C.3. Grantee and Stakeholder Perception of Impact

Grantees were asked about the extent that funding has impacted three areas corresponding to Systems of Care outcomes (Quality, Coordination, and Policy). Additionally, grantees and stakeholders were asked whether First 5 San Francisco has moved the needle on key outcomes within all four Result Areas (Health, Child Development, Family Functioning, and Systems of Care). Findings are below.

