



Preschool for All Resource Directory June 2009

**First 5 San Francisco
Children and Families Commission
1390 Market Street, Suite 318
San Francisco, CA 94102**

www.first5sf.org

Preschool for All Resource Directory 2009-2010



This Directory includes many resources in San Francisco and the surrounding communities that offer valuable information and assistance to Preschool for All programs. It is designed to facilitate and encourage linkages among community partners for increased and robust support for children, families and educators.

The Directory is organized in broad categories and alphabetized for easy access. The resources are then listed under each category in alphabetical order. The categories include:

- CURRICULUM
- FACILITIES DEVELOPMENT
- FAMILY RESOURCE CENTERS
- FAMILY SUPPORT, ENGAGEMENT AND ADVOCACY
- INCLUSION
- PROFESSIONAL DEVELOPMENT & ORGANIZATIONS
- PLANNING AND PUBLIC POLICY
- RESOURCE AND REFERRAL SERVICES
- TRAINING AND TECHNICAL ASSISTANCE
- TRANSITION TO KINDERGARTEN

The *DCYF Resources for Families*, created by the San Francisco Department of Children, Youth and Their Families & the San Francisco United School District is also included at the end of the Directory. To add to the Resource Directory or for corrections, please contact, ybeyene@first5sf.org

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CURRICULUM – ARTS RESIDENCIES



Performing Arts Workshop (PAW)

The Performing Arts Workshop offers a **Creative Movement** program that will provide a teaching artist to a PFA site for a 7-week performing arts residency to support children’s development through active, intentional exploration through movement and world music. The creative movement program will lead children through spatial and body awareness, fine and gross motor development, as well as artistic expression and improvisation. All teaching artists are professional artists with their own background in the performing arts, who bring that background into the classroom. For more information, e-mail

jessica@performingartsworkshop.org or call (415) 673-2634

CURRICULUM - EARLY LITERACY



Jumpstart (<http://jumpstart-sf.sfsu.edu>.)

The Jumpstart program recruits, trains and pairs Federal Work-Study supported San Francisco State University students with preschool children struggling in early learning programs. Throughout the school year and a special summer program, college students help preschool children develop the skills needed to be successful in school. At SFSU --- which became

Jumpstart's first university affiliate in the fall of 1997 --- more than 50 college students are working on building the literacy and learning skills of three-to-five-year-olds in five neighborhoods in San Francisco: Bayview-Hunter's Point, the Mission, the Marina, the Richmond District and the South of Market area. Jumpstart students work with children and their families over one school year (with an option of a summer session) to ready the youngsters for school. These college students, many of whom plan to go into teaching, receive an educational award of \$2,400 through AmeriCorps. The awards can be used to repay educational loans or future tuition expenses. For more information call 415-405-3593.

KQED Early Learning (www.kqed.org)

This site includes information on education and learning for child care professionals, educators, and adult learners. It provides news on media literacy, lists upcoming KQED education network programs, and includes links to related websites-- particularly Ready to Learn, which offers workshops designed to help parents and child care workers transform TV from a passive babysitter to a rewarding learning experience for children.



Raising a Reader San Francisco (www.raisingareader.org)

The Raising A Reader mission is to foster healthy brain development, parent-child bonding, and early literacy skills critical for school success by engaging parents in a routine of daily “book cuddling” with their children from birth to age five. Raising A Reader fosters a reading routine through

children rotating bright red bags filled with high-quality picture books into their homes each week. For more information call (415) 808-4343.



San Francisco Public Library

and participation in family literacy events and parent meetings. Children's librarians provide *Every Child Ready to Read* professional development trainings on-site and at the library. Contact the local children's librarian or the Office of Children & Youth Services for more information, (415) 557-4272.

The San Francisco Public Library serves as a primary resource and support for parents and caregivers with the goal of fostering early literacy development for the City's children. The library offers story times, class visits, curriculum support, resources, an ongoing series of workshops focusing on various early literacy skills

CURRICULUM - ENVIRONMENTAL RATING ASSESSMENTS

Gateway to Quality

The Gateway to Quality Project involves a collaboration between the Department of Human Services, Department of Children, Youth and Their Families, City College San Francisco, Children's Council, San Francisco First Five Children and Families Commission, the Miriam and Peter Haas Fund, and the child care providers in San Francisco with the goal of improving the quality of child care in the City. San Francisco State University, Marian Wright Edelman Institute houses the assessment and technical assistance effort for the project, which involves a group of Assessors and coaches trained to reliability on the Harms Environmental Scales, who evaluate and coach child care centers and family child care homes, under the supervision of a Coordinator. Call (415) 405-3976.

CURRICULUM – SCIENCE VISITS



Tree Frog Treks

The **Interactive Science** visits by Tree Frog Treks will provide hands-on experiential learning for children.

The goal of the visit is to build on the natural curiosity children have by providing opportunities for the safe exploration of living things and processes of the natural world. In 2008-2009 PFA classrooms will receive two visits where a naturalist will introduce children to live animals, books, specimens, and hands-on science experiments with small groups of children. Tree Frog Treks services can also be purchased for teacher training, additional classroom visits, and curriculum resources. For more information: e-mail diamond@treefrogtreks.com or call (415) 876-3764.

Insect Discovery Lab

The *Insect Discovery Lab* brings live exotic insects to classrooms, libraries, and birthday parties for hands-on exploration. Insects include walking sticks, giant millipedes, grasshoppers, cockroaches, and other arthropods. The lab staff teaches the audience about each animal, where they come from, and how they survive. This information is tied into rain forest conservation. Participants have the opportunity to hold and touch the animals to get an up-close and personal experience. For information about insect visits and cost, call (877)284-6564 or email: info@savenature.org.

CURRICULUM - CULTURAL COMPETENCE

California Tomorrow (www.californiatomorrow.org)



California Tomorrow works with schools, family-serving institutions, early childhood programs and communities to respond positively and equitably to diverse populations. California Tomorrow provides a variety of services including technical assistance, facilitation, training and professional development. All services are rooted in research and expertise on issues of diversity and equity and focus on topics such as immigrant and bilingual education, equitable schools, and principles of quality care and early childhood education in a diverse society. For more information, e-mail ct411@californiatomorrow.org or call (510) 496-0220.



BANDTEC – A NETWORK FOR DIVERSITY TRAINING

(www.bandtec.org)

BANDTEC's mission is to promote the creation of an equitable society for children and their families by providing a continuum of training, technical assistance and leadership in diversity issues among early education and care providers. BANDTEC's goal is to increase the cultural and linguistic competence of early education and care individuals and organization to create environments and practice that infuse the principles of equity and social justice into all aspects of their curriculum, program and organizations. Services include facilitated discussion groups, diversity leader intern training, public education forums featuring prominent leaders in diversity work, and direct training and technical assistance to agencies interested in developing the internal capacity to address their diversity issues. For more information e-mail bandtec@earthlink.net, or call (510) 658-9197.

Teaching Tolerance (www.teachingtolerance.org)

Founded in 1991 by the Southern Poverty Law Center, Teaching Tolerance provides educators with free educational materials that promote respect for differences and appreciation of diversity in the classroom and beyond. Through its online well of resources and ideas, its expanding collection of print materials, its burgeoning outreach efforts, and its downloadable public announcements, Tolerance.org promotes and supports anti-bias activism in every venue of life.

CURRICULUM MATERIALS – LENDING LIBRARIES



Children's Council (www.childrenscouncil.org)

Children's Council operates a Child Care Lending Library, located in their Church Street office, at 445 Church Street, in San Francisco. The collection includes age-appropriate toys and playthings for children with exceptional needs, as well as books, audiotapes, videos, and useful materials for families and child care providers. For more information, call (415) 276-2900, or stop by any weekday during open hours: Monday through Thursday, from 10 a.m. to 4 p.m.; Fridays from 10 a.m. to 12 noon; and on the second Tuesday of each month from 6 to 7:30 p.m.

Wu Yee Children's Services (www.wuyee.org)



Wu Yee Children's Services operates a Lending Library for teachers and parents at 706 Mission Street, 6th Floor, in San Francisco. The collection includes age-appropriate toys, multicultural and multilingual books, audiotapes, videos and other useful materials. For more information call (415) 677-0100, or stop by during open hours: Monday 9 a.m. - 4:30 p.m., Tuesday 1:00 p.m. – 4:30 p.m., Wednesday-Friday from 9 a.m. – 4:30 p.m.

Email to children@childrenscouncil.org for more details.

The Resource Center at the Family Child Care Association Office

This Center, located at 150 Executive Park Blvd., Suite 4600, has computers, which have been installed as a resource for you. Simply call the office to reserve computer time for research and internet access (limited training available for those who are unfamiliar with computers). Many of the other materials in the resource center are available for check out. You will find books on accreditation, running your business, curriculum, children's books, DVD's and more. Call: (415) 656-1010.

FACILITIES DEVELOPMENT

Building Child Care (www.buildingchildcare.org)

The Building Child Care (BCC) Collaborative is a project funded by the California Department of Education. In addition to other services available through its website, child care providers can use it to identify useful community resources, financial resources, and publications that can help them.



Low Income Investment Fund (liif.org)

The Low Income Investment Fund provides support for facilities development through the ABCD Fund, the Child Care Facilities Fund and the Making Space for Children Project. For more information call the Child Care Facilities Fund at (415) 772-9094 x324.

ABCD Fund

The ABCD Fund provides technical assistance during each phase of the development process, helping borrowers navigate the financing market and providing referrals to facilities development resources.

Children's Environmental Health Promotion

San Francisco Department of Health - Environmental Health

Children's Environmental Health Promotion's mission is to promote healthy and affordable homes, childcare and school settings so that children develop to their full potential. The Program links families to needed services or code enforcement. Information, education, and trainings on tenant rights for habitable housing, lead-safe homes, asthma-safe homes, and less toxic housecleaning and pest control are available in multiple languages to community agencies, medical providers, and interested groups in support of these goals. SF Health Code requirements are enforced for housing free of lead hazards by providing case management support to families of children with lead exposure, and property owners' access to the Mayor's Office of Housing (MOH) lead hazard remediation grants.

Contacts: Tenant rights, Lead/ Asthma – Safe Homes
David Lo – (415) 554-8930 ext. 14

Lead, Pregnant Women & Children, or
Nurse care management services
Meldy Hernandez – (415) 554-8930 ext. 19

Less Toxic Housekeeping and Pest Control
Karen Yu – (415) 252-3957

Lead hazard environmental assessment
Joe Walseth – (415) 554-8930 ext. 16

To apply for MOH lead hazard remediation grant, please call (415) 701-5500

The Child Care Facilities Fund (CCFF) - Services for Family Child Care Providers

For family child care providers, the CCFF offers regular unit-bearing classes at San Francisco City College on business skills and expanding a family child care home from a small to a large license, as well as workshops for neighborhood networks and smaller provider groups.

The Child Care Facilities Fund (CCFF) – Services for Centers

For child care centers, CCFF provides one-on-one technical assistance for centers seeking to start, expand, or renovate their sites. This technical assistance takes many forms, including helping with needs assessments or site selection, developing a capital budget, assessing pro formas, and engaging architects or project managers. From time to time, CCFF also provides unit-bearing classes on fiscal management, non profit board management, or other issues identified by local child care centers.

Making Space for Children - Services for Family Child Care Providers

Project staff are available to assist individuals with locating a space, including feasibility analysis, budget development, and land use approval. Staff can provide technical assistance on how to locate funding to purchase, expand, or enhance your facility. Staff and partner organizations hold workshops to assist you in running your business day to day. Call to be added to the mailing list and receive announcements about upcoming workshops on facility and business management.

Making Space for Children – Services for Centers

Staff can provide basic information on child care development and licensing requirements and conduct early feasibility analysis of potential projects. Referrals to resources for neighborhood needs assessments and community resources are available. Making Space for Children can introduce child care providers in need of space for their programs to owners/managers of potential new sites. Staff can provide technical assistance on how to locate funding to purchase, expand, or enhance your facility.

FAMILY RESOURCE CENTERS

First 5 San Francisco funds agencies, both neighborhood-based and city-wide, to develop family support programs geared for families with young children. Core services offered by agencies may include: case management, child and family counseling, parent support groups, play groups, parent education, enhanced information and referral, and whole family events. Services are also provided for children in LGBT families, children living with grandparents, and children with disabilities.

Asian Women's Resource Center – Asian Family Support Center

Chinatown Headquarter: 940 Washington Street (415) 421-8827 or (415) 788-1008

Richmond Site: 2327 Clement Street

Sunset Site: 65 Beverly Street

(415) 221-5783 or www.gbmg-umc.org/awrc/

Compass Community Services – Compass Family Center

955 Market Street, 5th Floor

San Francisco, CA 94102

(415) 644-0507

Edgewood Center for Children and Families – Kinstart Program

(www.edgewoodcenter.org)

101 15th Street

San Francisco, CA 94103

(415) 865.3000

Good Samaritan Family Resource Center

(www.goodsamfrc.org)

1294 Potrero St.

San Francisco, Ca 94110

(415) 401-4253

Instituto Familiar de la Raza

2919 Mission St.

San Francisco, CA, 94110

(415) 647-4296

LGBT Family Collaborative

(www.ourfamily.org)

Our Family Coalition

870 Market Street, Suite 872

San Francisco, CA 94102

(415) 981-1960 for Mark Snyder

Oceanview/ Merced/Ingleside Family Resource Center (OMIFRC)

156 Broad Street

San Francisco, CA 94112

(415) 406-1370

FAMILY RESOURCE CENTERS (continued)

Portola Family Connections

(www.portolafc.org)
2565 San Bruno
San Francisco, CA 94134
(415) 715-6746

San Francisco Child Abuse Prevention Center – TALK Line Family Support Center

1757 Waller Street
San Francisco, CA 94117
(415) 387-3684

South of Market Child Care, Inc.

(www.somacc.org)
790 Folsom Street
San Francisco, Ca 94107
(415) 820-3500

Visitation Valley Children's Program –Family and Community Services Center

(www.visvalley.com)
161 Leland Avenue
San Francisco 94134
(415) 586-6998

Western Addition Family Resource Center

1426 Fillmore Street, Suite 303
San Francisco, CA 94115
(415) 674-0888

Wu Yee Children's Services – Joy Lok Family Resource Center

888 Clay Street, Lower Level
San Francisco, CA 94108
(415) 391-4890

FAMILY RESOURCE CENTERS (continued)

Asian Perinatal Advocates (www.apasfgh.org)

APA's mission is to promote healthy Asian/Pacific Islander children and families by providing family support services to prevent child abuse and domestic violence. APA also advocates for culturally competent services for Asians and Pacific Islanders through education, community building and leadership development. APA is the only hospital-based agency offering in-home family support services specifically for Asian Pacific Islander families and children. Confidential counseling is available to families or to individual family members. The API HOTLINE is a resource to parents and youth in times of stress and crisis. Trained hotline volunteers can help in Cambodian, Cantonese, Laotian, Mandarin, Samoan, Tagalog and Vietnamese. For more information, call (415) 616-9797.



Centralized Eligibility List (CEL) (www.celsf.org)

The San Francisco Centralized Eligibility List (CEL) gives families access to many subsidized child care programs through a single application. The CEL is a secure, online database that saves families the time of applying at each agency individually. By speeding up the application process, CEL also improves families' chances of getting subsidized child care at their preferred locations. Families seeking subsidized child care in San Francisco can either complete an application at any participating agency or download an application through www.celsf.org. The San Francisco CEL is generously funded by DCYF, San Francisco Human Services Agency, the California Department of Education-Child Development Division, and is administered by the Children's Council of San Francisco. Call Children's Council of San Francisco at (415) 276-2951 or Wu Yee Children's Service at (415) 391-4956 for more information.

Parents Place in San Francisco (www.parentsplaceonline.org)

Parents Place is a nationally recognized full-service resource center for families with children of all ages. Services on this site include a diverse curriculum of parent support groups, a child care bulletin board, classes and workshops, and a resource library, as well as online answers to your parenting questions from our professional Parents Place staff. Parents Place gives families access to the tools they need whenever they need them. Parents Place is located at 1710 Scott Street. For more information call (415) 359-2464.

Support for Families of Children with Disabilities (www.supportforfamilies.org)

Since 1982, Support for Families of Children with Disabilities has offered information, education, and parent-to-parent support free of charge to families of children with any kind of disability or special health care need in San Francisco.

Contact: 2601 Mission Street, 3rd Floor
San Francisco, CA 94110
(415) 920-5040

FAMILY SUPPORT, ENGAGEMENT AND ADVOCACY

Coleman Advocates for Children and Youth (www.colemanadvocates.org)

Coleman Advocates for Children and Youth is a one-of-a-kind local community organization that works to transform San Francisco's services and policies for children, youth and their families in order to create a more family-friendly community. Coleman has created a powerful and cost-effective model for promoting social change and facilitating the participation of community residents (particularly youth and parents) in the city's policymaking process. Colman's unique model combines policy advocacy, community organizing, and leadership development strategies. For more information, call (415) 239-0161.

Family Ambassador Project

Since 2003 the Family Ambassador Project has bridged families raising children 0-5 years of age with resources available to them in San Francisco. Family Ambassadors have been information sources in neighborhoods citywide. They are trained in resources and services and are available where parents of young children already gather to help connect and educate them about available resources and children's health and development. The Family Ambassador Project invites parents, caregivers and community members to take advantage of an opportunity to be certified as family ambassadors and use skills learned to the advantage of both their own family and their community. The workshop series focuses on building skills in four major areas: public speaking, active listening, advocacy and the information and referral process. At the completion of the workshops, graduates receive a certificate from the San Francisco Children and Families Commission, incentives and have the opportunity to receive additional training. Also, upon graduation participants are eligible to receive incentives for ambassadorship in their neighborhoods. The free Ambassador Certification Workshop series is offered citywide. Workshops are available in Cantonese, Mandarin, Vietnamese, Tagalog, Spanish and English. To enroll and for more information email sehamf@edgewoodcenter.org or call (415) 682-3239: English & Spanish or (415) 616-9797: Cantonese, Mandarin, Vietnamese, Tagalog

GoKid.org (www.gokid.org)

GoKid.org is a community-based website created by a group of San Francisco parents. Written by parents and caregivers, this important resource guide to San Francisco and the Bay Area offers listings of places to go and things to do with kids, kid-friendly restaurants, childcare and parenting resources, social services, children's health and safety information, and much more.

Infant/Toddler Sustaining Grants Program

Children's Council of San Francisco

The Infant/Toddler Sustaining grants Program provides monthly grants to qualifying child care centers and family child care homes serving infants and toddlers. The purpose is to encourage providers to offer infant/toddler care to develop high-quality programs.

Eligibility: Child care sites must be licensed in San Francisco, serve low income infants and toddlers for at least 20 hours per week, and participate in the SF Gateway to Quality environmental assessment process. Payments are tiered, based on assessment scores, beginning at 3.0. Call for more eligibility criteria and to request an enrollment packet.

Contact Heidi Andrade at (415) 276-2905 or handrade@childrenscouncil.org, or Ying Chen at (415) 276-2939 or ychen@childrenscouncil.org

Parent Services Project (www.parentservices.org)



Parent Services Project (PSP) is a national nonprofit organization, located in San Rafael, dedicated to integrating family support and parent leadership into early childhood programs and schools K-12 – through training, technical assistance and education. PSP’s customized training program draws from best practices and teaches us all how to genuinely engage families based on their strengths and interests. The organization provides training, technical assistance, on-site consultation, coaching and mentoring for staff and/or parents. Call 415-454-1870 or email: family@parentservices.org.

Parent ACTION

This is a small grants program centered around the goal of parent empowerment. Parent ACTION grantee groups range in size from 6 to 30 families. There are two types of Parent ACTION grants: starter and regular grants. Parent Action activities enhance parents' leadership skills through trainings and informal information sharing among groups. For more information, please contact: Elaine Wang, Civic Engagement Program Officer at (415) 554-8966 or ewang@first5sf.org.

Parent Voices (www.parentvoices.org)



Parent Voices is a partnership of parents throughout California. It is coordinated by the Network, and hosted by Child Care Resource and Referral agencies. Parent Voices combines leadership development, advocacy, and community organizing in its efforts to increase funding, improve quality, and provide better access to child care. Parent Voices parents have testified before legislative committees, helped draft legislation, organized candidate forums, registered voters, and encouraged scores of other parents to become active in Parent Voices. For more information call: (415) 343-3383.

Partnership for Immigrant Leadership and Action (www.PILAweb.org)

Partnership for Immigrant Leadership and Action (PILA)'s mission is to increase immigrant civic and political activism to strengthen democracy and advance social justice. PILA provides training and technical assistance to community-based organizations to support their immigrant empowerment efforts. It works with community-based organizations to build effective grassroots leadership among low-income immigrants to address issues that impact their communities. For more information call: (415) 621-4808.

Program for Infant Toddler Care (PITC) (www.pitc.org)

The Program for Infant Toddler Care seeks to ensure that infants and toddlers get a safe, healthy, emotionally secure and intellectually rich start in life through the practice of responsive, respectful and relationship based care. Services include: Training and technical assistance for center staff and family child care providers, Director’s Academy, and a Trainer’s Institute. Services are available in Spanish, Chinese and English. Please contact Penny Blair at (510) 326-5943 or pblair@wested.org for details.

HEALTH AND SAFETY

Child Care Health Linkages Project

In San Francisco, the California Children and Families Commission provides funding to supplement the Health Linkages Project, which offers health support at several child care centers. The Project works with family child care providers and parents offering health care consultation and follow-up, training, and other services. It is a collaborative between DPH, and Wu Yee Children's Services. The services to family child care providers parallel those offered through the center-based consultation project (*see San Francisco Child Care Health Project*).



Community Toolbox for Children's Environmental Health (www.communitytoolbox.org)

Community Toolbox for Children's Environmental Health seeks to build the organizational capacity and support of parent and other community-based organizations working to eliminate children's environmental health threats, such as lead poisoning, in communities at highest risk. Community Toolbox offers grants for parent and other community-based groups in two issue areas; Children's Environmental Health and Justice and Lead Poisoning Prevention. Grant applications are available online.

High Quality Child Care Initiative

The High Quality Child Care Initiative was established in 1998 to increase the quality of child care in San Francisco. The Initiative is focused on leveraging new revenues, establishing new partnerships and collaborations, and promoting innovative quality initiatives, which are flexible, to meet current needs. Initiatives funded by HQCCF support mental health consultation to child care programs in order to ensure that children are emotionally healthy and ready to learn; to increase access to health insurance coverage for family child care providers, and to improve quality of child care programs, including services and environments. For more information contact Mardi Lucich, Citywide Child Care Administrator at (415) 557-6773.

Lead Hazard Control Program

The Mayor's Office of Housing Lead Hazard Control Program aims to eradicate child lead poisoning by 2010. The Lead Hazard Control Program provides grants to remediate lead hazards found on properties located within the City and County of San Francisco. Grants are used for risk assessments, construction costs, project monitoring, and clearance testing for all projects found to have lead hazards. Multi-unit properties with low-to-moderate income tenants are encouraged to apply. Contact Lorene Delos Reyes at (415) 701-5541 or Lorene.delosreyes@sfgov.org

Housing Rehabilitation Loan Program (www.sfgov.org/moh)

The San Francisco Mayor's Office of Housing, Housing Rehabilitation Loan Program offer low interest loans to low-income owner-occupied housing units. The primary intent of the program is to address code deficiencies, meet housing standards, reduce lead-based paint hazards, and to provide accessibility modifications. Loans are available to rehabilitate owner-occupied residential properties of up to three units. Please call (415) 701-5500 for details.

Provider Health Benefits (PHB)

The Provider Health Benefits (PHB) program is a program to increase access to health insurance coverage for family child care providers. The program addresses both the availability of health insurance and its cost to individual providers. The program provides a monthly payment to purchase health insurance and/or reduced health care costs for eligible family child care providers. This program is a partnership with the San Francisco Health Plan, Lincoln Financial (a third-party health administrator) and the Family Child Care Association of San Francisco. For more information: Call (415) 656-1010.

San Francisco Child Care Health Project (www.ucsfchildcarehealth.org)

The Child Care Health Project (CCHP) offers multilingual health and safety consultation for childcare providers and families in targeted San Francisco neighborhoods. The overall objective is to improve health and safety outcomes for San Francisco children in child care, through promoting high quality child care and coordinating the linkages between child care providers and health resources through a comprehensive, collaborative, and integrated system. The goals of the Project are to: improve the ability of child care workers to respond to physical and behavioral health issues; ensure that every child has a primary health care provider; increase children's access to preventive health care, nutrition, and social services; provide dental assessment and hearing screenings; and, identify children who may have special physical, developmental, or behavioral needs that require early intervention services. For more information call the toll-free number at 800-300-9950 for Department of Public Health, (800) 333-3212 or (415) 575-5733 for UCSF Child Health Project.

INCLUSION



The Child Care Inclusion Challenge Project (www.inclusionproject.org)

The Child Care Inclusion Challenge Project supports efforts to provide quality, inclusive child care for children who have special needs, helping their families find information and resources as well as child care arrangements that best meet their requirements and preferences. In addition, we offer free technical support and training to staff members in child care centers and homes, after-school programs and classrooms to assist in creating quality inclusive child care settings. The Child Care Inclusion Challenge Project (CCICP) also offers the 41F City College Series: Serving Children with Special Needs. This training covers topic areas including Child Care and the Americans with Disabilities Act, Communicating with Families, Managing Difficult Behaviors, and adapting toys and curriculum. Our goal is to ensure that each child has equal access and ability to take advantage of their surrounding environment, ultimately improving and enhancing the child care and educational experience for all children. For more information please call, (415) 343-3334.



High Risk Infant Interagency Council (HRIIC) (www.hriic.org)

HRIIC has the overall goal of seamless services for families of young children with special needs in San Francisco. Our mission is to ensure that all children with special needs in San Francisco, between the ages of birth through five, receive services in a timely and coordinated manner, through interagency collaboration. Services are available to children with special health care needs in San Francisco. Some services are for children 0 to 3, some for children 3-5, some are available for children 0 to 5, and some are available for children of all ages. Contact HRIIC at (425) 206-7743 with any questions or comments about HRIIC, The Round Table, The Multi-Agency Team or any of the agencies that provide services to children with special health care needs ages 0-5 in San Francisco. E-mail: info@hriic.org

Project Commotion

www.projectcommotion.org

Project Commotion is a San Francisco-based non-profit organization welcoming ALL children between the ages of 10 months and 18 years and their families. The program also has a special focus in supporting underserved families of children with special needs, as well as caretakers and educators, through the development of physical, sensory, and self-awareness. Project Commotion is a community space where children, families and educators are invited to learn and grow together through movement, sensory experiences, and play.

Support for Families of Children with Disabilities

SFCD is a parent run San Francisco based non-profit that offers parent-to-parent support to families who have children with disabilities, information and educational services to families and the professionals who work with them. This includes a parent mentor program, monthly parent/professional workshops, IEP workshops, special events for families and a quarterly newsletter. Call 415-282-7494 or for more information: www.supportforfamilies.org

PLANNING AND PUBLIC POLICY

Child Care Planning and Advisory Council (CPAC)



DCYF provides in-kind support to the San Francisco Child Care Planning and Advisory Council (CPAC), and is integrally involved in their planning and policy activities. CPAC is a collaborative of child care stakeholders, including parents, teachers, providers, city agency representatives and others. The group plays a key role in creating and advocating for an early care and education agenda that meets the needs of children and families in San Francisco. To this end, CPAC assesses supply and demand, advocates for beneficial child care policies, educates policymakers and the public, and sets local priorities for local, state, and federal funding. For more information about CPAC and city-wide child care initiatives, and to access a comprehensive list of early care and education resources, visit www.sfcpac.org.

Children Now (www.childrennow.org)

Children Now is a national organization for people who care about children and want to ensure that they are the top public policy priority. Children Now conducts research and policy analysis to inform the current efforts to establish quality voluntary preschool for all four-year-olds in California. Download issue briefs on Preschool For All. The issue brief, "The Importance of Family Engagement," offers recommendations for developing a preschool for all system that involves and engages the families of English Language Learners. It summarizes current research, describes existing policy in California and other states, and profiles several local preschool programs that have demonstrated success in working with the families of English Language Learners. For more information call (510) 763-2444.



Department of Children, Youth, and Their Families (www.dcyf.org)

The San Francisco Department of Children, Youth & Their Families creates and facilitates innovative citywide policies and projects in support of children, youth, and families. As a result, children, youth, and families from throughout the City participate in a broad range of programs in the areas of early child care, academic support, health and wellness, youth workforce development, and cultural enrichment.

DCYF welcomes the participation of children, youth, and families in civic life; provides information to families throughout the city; and support efforts to San Francisco family-friendly. Call (415) 554-8990 or email to public@dcyf.org for more information.



First 5 San Francisco Children and Families Commission (www.first5sf.org)

The First 5 San Francisco Children and Families Commission is dedicated to providing all children prenatal to five years of age with a comprehensive, integrated system of early childhood development services. Through the integration of health care, quality child care, parent education and effective intervention programs for families at risk, children and their parents and caregivers will be provided with the tools necessary to foster secure, healthy and loving attachments. Call (415) 934-4849 or email to admin@first5sf.org for more information.

PROFESSIONAL DEVELOPMENT & ORGANIZATIONS



City College of San Francisco – Child Development and Family Studies Department (www.ccsf.edu/Departments/Child_Development)

City College provides access to many professional development services.

Professional counseling is from City College counselors with expertise in Child Development careers, and from the Child Development Training Consortium. An advisor is available for CCSF students who are interested in pursuing a BA degree in Child & Adolescent Development at San Francisco State University. The Professional Development Project is located at Bungalow 213 on the Phelan campus of San Francisco City College, 50 Phelan Avenue • Box 1207 • Room 211 • San Francisco, CA 94112. For more information call (415) 239-3172 • (415) 239-3861. In addition, City College houses the following programs:

The San Francisco Early Childhood Professional Development Project

(www.ccsf.edu/Departments/Child_Development/ChildNet/)

The overall goal of the Professional Development Project is to increase quality child development services in San Francisco through the promotion of recruitment and retention in the Early Care and Education workforce. The activities include comprehensive career resources, academic advising, information on training opportunities, and a partnership between the Community College and San Francisco State University. The project also serves as a voice for professional development, career resource issues, early childhood workforce compensation, and public policy. For more information call (415) 452-5605.



San Francisco Early Childhood Professional Development Project Articulation and Career Resources

Family Child Care Training Program

(www.ccsf.edu/Departments/Child_Development/Family_Child_Care_Project)

Courses, resources and services specifically for family child care providers are available through the department. The program's goal is to provide family child care providers with educational and professional development opportunities tailored to meet the specific and unique needs.

Child Development Training Consortium (www.childdevelopment.org)

Supports training and professional growth by offering tuition reimbursement for those working in the field. Also provides reimbursement for the cost of obtaining the child development permit. More information about services the Child Development Training Consortium provides can be obtained online. For information about class reimbursement at City College of San Francisco call (415) 452-5605.

Safe Start (www.dcyf.org/safestart)

Safe Start is a violence prevention training program and certificate for early childhood professionals. For information on Safe Start in San Francisco and the Safe Start Campaign visit the website.

San Francisco CARES

A community-based program designed to promote the compensation, professional development and retention of the child development workforce with the goal of supporting high-quality care and education for children and their families in San Francisco. Call San Francisco CARES at (415) 543-1855.

Wages Plus

WAGES *Plus* is a program of DHS to augment and stabilize the wages of child care workers in center-based care and home-based care, moving them closer to a living wage. San Francisco is among the first local governments in the country to provide direct wage support for child care providers. Through the Wages Plus program, the City of San Francisco subsidizes wages for child care providers at day care centers serving low-income children. The program is administered through the Children's Council of San Francisco. For more information contact the Council at (415) 276-2900.

PROFESSIONAL ORGANIZATIONS

Community Care Licensing Division (CCLD) (www.cclcd.ca.gov)

Department of Social Services

Community Care Licensing oversees the Title 22 Regulations for licensed child care facilities to ensure the health and safety of children in child care. Monthly Licensing Orientations are presented for centers and for family child care providers (English, Spanish, and Cantonese). Program analysts visit programs for pre-licensing visits and to investigate if there is a complaint.

To speak to the Officer of the Day, please call (650) 255-8843

CCL Advocate: Betsy Rutana at (510) 622-2623 or Elizabeth.rutana@dss.ca.gov

Family Child Care Association of San Francisco (www.familychildcaresf.org)

FCCASF is a professional association for local family child care providers throughout San Francisco. The family child care provider peer networks act as a supportive administrative and advocacy body for the individual family child care providers in local neighborhoods across the City. The Department of Children, Youth & Their Families works with the FCCASF to reimburse costs incurred for substitute or respite child care providers to allow family child care providers to participate in San Francisco's child care planning, training and capacity building efforts. For more information: Call (415) 656-1010 Alicia Daniel (English), Ileri Rangel (Spanish) or Mae Feng (Cantonese), or email to fccsf@sbcglobal.net for more details

Ombudsperson

The Ombudsperson serves as a mediator between San Francisco Child Care Providers and the city's two resource and referral agencies (R&R's): Children's Council and Wu Yee Children's Services. The Ombudsperson helps find resolutions for questions and disputes related to the child care subsidy system. Additionally, s/he facilitates communication between providers and the R&R's. Likewise, s/he reports back to the R&R's with feedback from the providers to inform and motivate effective systems improvements.

Call Julie Loder at (415)343-3669 or her cell at (650) 270-1366, or email to childcareombuds@gamil.com for details

San Francisco Child Care Providers Association (www.sfccpa.org)

With more than 150 members SFCCPA represents all sectors of the child care field. They work to ensure quality work environments, adequate wages and benefits, and continued opportunities for professional growth for child care providers. They provide trainings, leadership development, an annual ECE Conference and families they serve. The SFCCPA website offers information about current legislative and community issues, opportunities to get involved, professional resources, and newsletter updates. All of the programs and services are open to all.

(415) 244-2717 or sfkidsfirst@yahoo.com for more details.



United Way (www.liveunited.org)

United Way is a national network of nearly 1,300 local organizations... ..that work

to advance the common good by focusing on education, income and health. These are the building blocks for a good life: a quality education that leads to a stable job, enough income to support a family through retirement, and good health

United Way of America is the national organization dedicated to leading the United Way movement. Local United Ways create long-lasting community change by addressing the underlying causes of the most significant local issues. Common focus areas include helping children and youth achieve their potential, promoting financial stability and independence, and improving people's health. Our goal is to create long-lasting changes by addressing the underlying causes of problems. To reach us by phone, please dial 703.836.7112.

RESOURCE AND REFERRAL SERVICES

Resource and Referral agencies offer support and assistance to child care workers, children and families. Some of the services your local R&R may provide to include

- Financing (through grants and loans)
- Toy and book lending libraries, publications in English, Spanish and Chinese
- Technical assistance (one-on one and classroom-based)
- Advocacy to ensure support for the development of child care facilities
- Referrals to families and assistance making your services known in the community
- Low-cost or free trainings on a range of subjects throughout the year to both home-based and center-based providers

Children's Council of San Francisco (www.childrenscouncil.org)

445 Church Street

P: (415) 276-2900

Wu Yee Children's Services (www.wuyee.org)

888 Clay Street, Lower Level

P: (415) 391-8993

Wu Yee Children's Services

706 Mission Street, 6th Floor

P: (415) 677-0100

TRAINING & TECHNICAL ASSISTANCE



CALIFORNIA PRESCHOOL INSTRUCTIONAL NETWORK

California Preschool Instructional Network (CPIN)

The California Preschool Instructional Networks (CPIN) is brought to you by the California Department of Education, Child Development Division in collaboration with the Center for Child and Family Studies at WestEd and the California County Superintendents Educational Services Association (CCSESA). The purpose of the CPIN is to provide professional development and technical assistance to preschool teachers and administrators to ensure preschool children are ready for school. Topics include early language and literacy, mathematics, Preschool Learning Foundations, the Desired Results System, school readiness and transition to kindergarten, children with disabilities, and English Language Learners. Online courses are also available through the CPIN network. San Francisco's Regional Lead is Debbie Supple. Contact her at 925-942-3336 or email: dsupple@cccoe.k12.ca.us. For a calendar of events go to the CPIN website: <http://www.cpin.us/index.htm>

Linking for Quality



Children's Council of San Francisco's Linking for Quality provides training and on-site coaching to child care centers and family child care providers and coordinates professional development activities for CTAS members. A collaboration with SDE/West Ed's *Program for Infant Toddler Care (PITC)* provides training and coaching to home and center-based providers. WestEd's *English Learners, Language and Literacy in the Early Years (ELLLEY)* team provides training and coaching to preschool staff. Family child care providers receive language and literacy coaching that is linked to language and literacy classes from City College of San Francisco.

Professional development activities for Technical Assistance Specialists include seminars to enhance coaching and mentoring services and Roundtables to learn about community resources and dialogue on areas of common concern. For more information, contact Kathy Zetes at (415) 343-3328 or kzetes@childrencouncil.org.



Gateway To Quality (GTQ)

GTQ at San Francisco State University now offers additional support to programs and family child care homes after they have been through the Gateway to Quality Assessment process. GTQ Coaches can provide either periodic Technical Assistance or in-depth, specific coaching in particular areas, depending on the provider need. Additionally, the Coaches work agency wide, and/or with other technical assistance and support providers to assure the most comprehensive support available. For more information, contact Gretchen Ames at games@sfsu.edu or call 415 305-3976. (for Spanish or Cantonese, please call 415 305-3925).

BUSINESS DEVELOPMENT & LEGAL SERVICES



Mission Economic Development Agency (MEDA) provides technical assistance in the area of business development coaching. Building upon its extensive, 34-year track record of providing services to small business, including family childcare providers, MEDA provides business supports and assistance in multiple languages. For more information or services, contact M.Teresa Garcia at mtgarcia@medasf.org



CHILD CARE LAW CENTER The Child Care Law Center (CCLC) is a national nonprofit legal services organization that uses legal tools to make high quality, affordable child care available to every child, every family, and every community. CCLC's work encompasses public benefits, civil rights, housing, economic development, regulation and licensing, and land use. They offer training and information to parents, non-profit child care centers, family child care providers, policy makers, community, and government agencies. For services, contact Nancy Strohl at nstrohl@childcarelaw.org.

PEER MENTORING



Florence Crittenton Services (FCS) provides peer mentoring services for family child care providers in all neighborhoods and in multiple languages. If you need support, or are interested in being a peer mentor, contact: Natalie Brutto at 863-4642 or nakali@comcast.net.

The California Early Childhood Mentor Teacher Program (www.ecementor.org)



This program is the largest mentoring program for child care professionals in the U.S. and one that links improved compensation with the Mentor's professional development. Since 1988 they have provided advanced training for experienced child care workers who wish to become Mentors to new practitioners. Call (415) 239-3891 for San Francisco information.

TRANSITION TO KINDERGARTEN

Preschool For All providers will support children and their families in their transition to kindergarten. Separately, through its other initiatives, First 5 San Francisco will work with providers and the San Francisco Unified School District to ensure a comprehensive and systemic approach to transitioning children to kindergarten.

The San Francisco Unified School District's Educational Placement Center (EPC) is responsible for overseeing all aspects of school application, assignment, and enrollment. Each year in the fall, EPC sponsors an enrollment fair to kick off the annual enrollment cycle. At the enrollment fair, parents and caregivers can participate in workshops about the application and enrollment process and dialogue with representatives from every public school in the district. PFA providers may also wish to take advantage of the services of EPC enrollment counselors, who are available to give presentations and workshops for parents in smaller, community-based settings, using multiple languages. Multilingual EPC counselors are also available to assist parents and caregivers in one-on-one, in-person meetings, or to speak with them by telephone. For more information, contact: Educational Placement Center, 555 Franklin Street, Room 100, San Francisco, CA 94102 or call (415) 241-6085.

Parents for Public Schools – San Francisco (PPS-SF) is a network of parents working together to strengthen public education in San Francisco. PPS-SF staff members and coaches, most of whom are parents who have been through the SFUSD enrollment process themselves, are also available to assist parents throughout enrollment season. PPS-SF maintains a network of Parent Ambassadors who are parents of children enrolled in most district schools; these Parent Ambassadors can answer questions and provide trusted information, parent-to-parent, about specific schools. For more information, contact: Parents for Public Schools – San Francisco, The Women's Building, 3543 18th Street #1, San Francisco, CA 94110 or call (415) 861-7077.

KIT Camp is a four-week summer program, sponsored by First 5 San Francisco and operated by SFUSD, designed to acclimate incoming kindergarteners to their new school environments. KIT Camp provides a rich summer experience that emphasizes social-emotional development, establishing positive relationships with their peers, learning daily classroom routines, and working with adults other than their own family members. In addition, teachers introduce some early kindergarten academic concepts through a variety of fun, engaging, hands-on activities that are developmentally appropriate. There is ample opportunity built into the KIT Camp day for activities such as free exploration/free choice time and outdoor play. KIT Camp is available only at particular school sites. For information about KIT Camp locations and dates, please contact: Wei-min Wang, PFA Program Coordinator, First 5 San Francisco, 1390 Market Street, Suite 318, San Francisco, CA 94102 or call (415) 934-4874.



DCYF Resources for Families

Services for ALL San Francisco families

Created by the San Francisco Department of Children, Youth and Their Families and the San Francisco Unified School District, this community resource guide is intended for school personnel, parents, and other caregivers seeking information on the range of City departments and community-based organizations offering resources to families.

IN CASE OF EMERGENCY CALL 9-1-1



211 – California Alliance of Information and Referral Services

The national 2-1-1 initiative seeks to reserve these three digits nationwide as quick, easy to remember telephone number for finding human services answers.

www.211.org



**FOR ALL OTHER
SAN FRANCISCO
CITY SERVICES
PLEASE CALL 3-1-1**

Every effort has been made to list only high-quality organizations; however DCYF does not supervise these organizations nor guarantee the quality of the information they supply or the service they provide.

AFTERSCHOOL PROGRAMS

Beacon Centers

www.sfbeacon.org

San Francisco Afterschool for All

415 437-6174

www.dcyf.org

SFUSD Health Programs Department EXCEL
415 242-2615

CHILD CARE & PRESCHOOLS

Children's Council Resource & Referral
415 343-3300
www.childrenscouncil.org

Preschool For All
www.first5sf.org

SFUSD Child Development Programs
415 750-8500

Wu Yee Referral Child Care Service
415 391-4956
www.wuyee.org

CHILD SUPPORT

Department of Child Support Services
415 356-2700
www.sfgov.org/site/css_index.asp

CHILDREN OF INCARCERATED PARENTS

Office of the Public Defender
555 7th Street
415 575-4431
www.sfgov.org/pd

CITY SERVICES

City & County of San Francisco
311
www.sfgov.org

Mayor's Office of Neighborhood Services
415 554-7111
www.sfgov.org/mons

San Francisco Public Library
Community Services Directory
www.sfpl.org

DOMESTIC VIOLENCE ISSUES

Child Abuse Hotline
800 856-5553

La Casa de las Madres
Adults Toll Free: 877 503-1850
Teens Toll Free: 877 923-0700
www.lacasa.org

SafeStart Support Line
415 565-SAVE

EMERGENCY PLANNING

Office of Emergency Services

415 558-2700

www.72hours.org

Deportation Family Emergency Response Plan

Created in English and Spanish from the Central American Resource Center

EVENTS & RECREATION

Neighborhood Parks Council

415 621-3260

www.sfneighborhoodparks.org

Recreation & Parks Department

415 831-2700

www.parks.sfgov.org

FOOD

Food Stamp Outreach

415 558-4186

Food Stamp Remote Sites:

- Arriba Juntos
- Asian Pacific American Community Center
- Bayview Hunters Point YMCA
- Family Services Agency (Gough St)
- Glide Memorial
- Asian Family Support Center/Asian Women's Resource Center of Gum Moon Residence Hall
- La Raza Community Center
- Mission Neighborhood Centers (Capp St)
- Self Help for the Elderly (Sansome St)
- Wu Yee Children's Services

Mayor's Summer Lunch Program

800 273-6222

Women Infant Children (WIC)

Supplemental Nutrition Program

415 575-5788

HEALTH & MENTAL HEALTH

Community Behavioral Health Services 24-hour Helpline

415 255-3737

Comprehensive Child Crisis

415 970-3800

Crisis Line: TALKLINE

415 441-5437

Maternal & Child Health

800-300-9950

HOUSING

Connecting Point Family Shelters
888 811-SAFE

SF Tenants Union
415 282-6622
www.sftu.org

LEGAL SERVICES

Bay Area Legal Aid
415 354-6360
www.baylegal.org

Public Defender's Office
415 553-1671
www.sfgov.org/pd

Lawyer Referral Service
415 989-1616

Legal Services for Children
415 863-3762
www.lsc-sf.org

Operation Clean Slate
415 553-9337
Cleanslate@sfgov.org

PARENTING

Building a Family
www.howtodothings.com

HELPLINK
United Way of the Bay Area
415 808-HELP
www.uwba.org

The Family Ambassador Project
415 682-3239
www.edgewoodcenter.org

SF Family Support Network
415 437-4654

Teenage Pregnancy & Parenting Project (TAPP)
415 695-8300

PARENT INVOLVEMENT

Coleman Advocates for Children & Youth
415 239-0161
www.colemanadvocates.org

Parents for Public Schools

415 468-7077
www.ppsf.org

San Francisco PTA

415 241-6048
www.sfpta.org

SCHOOL SAFETY

SFUSD Safe School Line - An anonymous line to report problems at San Francisco schools
415 241-2141
www.SFUSD.edu (form located under Students & Parents)
safeschool@SFUSD.edu

SPECIAL NEEDS

Support for Families of Children with Disabilities
415 920-5040
www.supportforfamilies.org

TEEN TALK LINES

CHALK - Youthline
888 977-3399
www.youthline.org

GLBT National Help Center
800 246-PRIDE

TUTORING & COLLEGE PREP

SF College Access Center
415 202-7944
www.sfcollegeaccess.org

AACE Upward Bound
415 202-7900
www.aaceupwardbound.org

Stay in School Help Line
415 701-STAY (7829)

VOLUNTEERING

SF Connect
www.sfconnect.org

The Volunteer Center
415 982-8999
www.thevolunteercenter.net